

Kam Patel

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Innovative and results-driven Architect with over 15 years of experience in designing and implementing cutting-edge business solutions in the financial services and technology sectors. Proven expertise in architecture, project management, transformation, and stakeholder management, with a strong focus on cloud computing, information management, and application development. Adept at leading cross-functional teams to deliver large-scale projects that drive organisational success

WORK EXPERIENCE

Custodiex, London, Manchester

2022 – 2024

Chief Operating Officer / Chief Commercial Officer (Perm)

- Led strategic initiatives, managing board interactions and ensuring operational excellence
- Closed a commercial collaboration agreement with a major physical security company
- Directed due diligence and negotiations for potential acquisitions
- Temporarily served as interim CEO, managing strategic partnerships and fundraising initiatives

Paysafe, London, Montreal

2020 – 2020

Principal Consultant to Group CTO (Contract)

- Developed a comprehensive technology strategy and a three-year roadmap for the Paysafe Group

E. ON Digital, Nottingham

2017 – 2018

Lead Solutions Architect - Digital (Contract)

- Oversaw digital architecture and design, managing over sixty projects from feasibility to delivery

HSBC Commercial Banking – London

2014 – 2017

Enterprise Architecture and Transformation (Contract)

- Roles included Head of DevOps Transformation, Head of Business Management & Global Architecture and Chief Architect - Customer Servicing & CRM

Barclaycard – Northampton

2010 – 2011

Lead Solutions Architect (Contract)

- Accomplishments: Delivering key projects and five-year roadmap in Commercial Card Portfolio

Capital One – Nottingham

2008 – 2009

Solutions Architect (Contract)

- Lead Transformation Architect / Project Manager
- Senior Solutions Architect / Project Manager

My Community Finance, London

2021 – 2021

Chief Technical Officer / Head of Engineering (Perm)

- Directed technical strategy, overseeing onshore and offshore teams
- Delivered key projects like 15 min Bullet Loans, enhancing customer experience
- Launched a new internal lending book, expanding product offerings
- Led the transition from Salesforce to a React-based UI portal, boosting performance

PayX, London

2019 – 2019

Principal Payments Consultant (Contract)

- Architected, developed a comprehensive technology strategy / three-year roadmap for payment solutions

Cogni Inc, New York

2017 – 2018

Co-Founder & CTO (Perm)

- Won place on Techstars New York 2017 and built Proof of Concept Bank for Gig Economy Customers

Lloyds Banking Group - London

2011 – 2014

Payments and Regulatory Architecture (Contract)

- Roles included Senior Payments Architect (GAML – Global Anti Money Laundering)
- Senior Solutions Architect (Verde) – TSB Decoupling

Scottish Widows – Edinburgh

2009 – 2010

Solutions Architect (Contract)

- Roles included MDM / Big Data Solutions Architect
- Business Transformation Solutions Architect

British Telecom - 21C Architect

2005 – 2007

Bulldog Comms - Head of VOIP

2004 – 2004

Vodafone – Marketing Consultant

2002 – 2003

Nortel Networks – Vice President

1998 – 2000

ARCHITECTURE DELIVERED

- Delivery of **E2E Architecture** of PSTN and VoIP Solution for Next-Generation Products & Services on VoIP at Bulldog Communications
- Design and Implementation of **Cloud Architecture for AWS Framework Optimization and Platform Stabilization** at My Community Finance
- Development of **Technology Strategy and Multi-Year Roadmap** for Digital Wallets and eCash Solutions at Paysafe Group
- Architectural Design and Leadership for **Digital Transformation and DevOps Implementation** at HSBC Commercial Banking Group
- Creation and Delivery of a **Global Anti-Money Laundering (AML) Monitoring System** Using Actimize and Pega Platforms at Lloyds Banking Group
- Solution Architecture for **CRM Integration and Customer Relationship Management Tools** Using Salesforce and Microsoft Dynamics at HSBC Commercial Banking Group
- Enterprise Data Architecture Design for **Master Data Management (MDM) and Data Integration Platforms** at Scottish Widows
- Implementation of **Secure and Scalable Banking Platform Using Open Banking Standards** for Gig Economy Customers at Cogni Inc
- Architectural Leadership in the **Development of Cloud-Native Applications** Using Microservices and Containerization at HSBC Commercial Banking Group
- **End-to-End Design and Deployment of an Interactive Voice Response (IVR) System** Across Multiple Divisions at Lloyds Banking Group
- Development and Delivery of a **Comprehensive Technology and Business Architecture Strategy** for Payments and Digital Solutions at PayX
- **Transformation and Migration Strategy for Moving Local Data Centres to Cloud-Based Infrastructure** Using AWS at E.ON Digital
- **Solution Design and Integration for Payments Systems and Regulatory Compliance Framework** Using SEPA and Swift at Barclaycard
- **Architectural Guidance for Digital Platform Strategy** and Deployment Using Sitecore CMS and AEM for Customer Engagement at E.ON Digital
- **Development of an AI-Driven Data Strategy** for Price Discovery, Fraud Detection, and Underwriting Automation Using Machine Learning Models at My Community Finance
- **Design and Implementation of Multi-Cloud Deployment Strategies** and Serverless API Integration Using MuleSoft and Del Boomi at Capital One

HARD SKILLS

- **Architecture:** Vision and Strategy, As-Is & Future State, Portfolio Architecture, Tech & Business Roadmaps, Business Driven Solutions, Innovation & Partnerships
- **Project Management:** Delivery Focused, Time, Budget & Resources Management, Process & Governance, Risk Strategy & Mitigation
- **Leadership:** Inspiring Others, Decision-Making, Accountability, Creativity & Innovation
- **Transformation:** Methods & Process, Organisation & Culture, Risks & Controls, Target Operating Model, Technology & Tooling
- **Stakeholder Management:** Listening and Responding, Influencing and Engaging
- **Technology Integration:** Seamlessly integrating new technologies into existing systems to enhance efficiency and performance

SOFT SKILLS

Active Listening	■■■■■	Decision-Making	■■■■■	Problem Solving	■■■■■
Analytical Thinking	■■■■■	Effective Communication	■■■■■	Relationship Building	■■■■■
Building Trust	■■■■■	Emotional Intelligence	■■■■■	Resilience Skills	■■■■■
Conflict Resolution	■■■■■	Flexibility Skills	■■■■■	Strategic Thinking	■■■■■
Creative Thinking	■■■■■	Influencing Skills	■■■■■	Team Collaboration	■■■■■
Cultural Awareness	■■■■■	Mentoring Skills	■■■■■	Time Management	■■■■■

TECHNICAL SKILLS

Architecture

- TOGAF
- ZACHMAN
- DODAF
- MODAF
- NAF
- OMG
- UDPM
- UAF
- Serverless (API)
- Microservices Design using MuleSoft & Del Boomi

Languages

- C++ & C#
- ASP.NET
- Java
- JavaScript
- Python
- HTML
- CSS
- XML

Tech Stacks & OS

- MongoDB
- Express.js
- AngularJS
- Node.js
- Linux
- Apache
- MySQL
- PHP

App Coding

- Xcode
- Objective-C
- Ionic SwiftUI
- Cordova

Azure & Google

- Migration And Deployment In Multi-Cloud Environments

Databases

- SQL server
- Oracle
- SYBASEIQ

Cloud (Amazon)

- EC2, S3, RDS
- Elasticache
- EBS
- Elastic Container Service, Batch, and Lambda

DevOps

- SAFE
- GitHub
- Puppet
- Jenkins
- Maven
- Chef
- Docker
- Terraform
- Ansible
- Jira
- Confluence
- Splunk
- Kubernetes
- React

Data Science / ML

- Snowflake
- R
- SSIS
- Apache Spark
- D3.js
- Hadoop
- Tableau

CRM

- Salesforce
- MS Dynamics
- HubSpot
- SugarCRM

Security

- Cloud Security
- Darktrace
- Cryptographic Signing & HSMs

Messaging

- Kafka
- Message Streaming
- Event Sourcing

ETL Tools

- SSIS
- Boomi Informatica
- DataStage
- Talend
- PowerBI

Networking

- TCP/IP
- DNS
- VPN Configuration

Other Areas

- Core Banking Platforms: Mambu
- Payments, Cards, Insurance, AML, KYC, Onboarding technical stacks
- FinTech and Regulatory Expertise
- Digital Assets, AI, Blockchain, Robotics Process Automation architecture

EDUCATION

■ Exec Masters in Business Administration (MBA2)

2002 – 2003 De Montfort University, Leicester

■ Exec Masters in Business Administration (MBA1)

2001 – 2002 Nottingham Business School, Nottingham

■ B.Sc. in Computer Science (Incomplete)

1987 – 1989 City University, London

■ A-Levels – Pure Mathematics & Statistics, Computer Science and Economics

1985 – 1987 QE I Sixth Form College, Leicester

■ O-Levels – Various Subjects

1980 – 1985 Rushey Mead Secondary, Leicester

PROFESSIONAL TRAINING & CERTIFICATIONS

■ Artificial Intelligence Practitioner (CAIP) – Ongoing

■ Data Science & ML Certifications – Ongoing

■ Certified Information Systems Security Professional (CISSP) - 2023

■ Certified ScrumMaster (CSM) - 2021

■ SAFe (Scaled Agile Framework) Certification - 2016

■ PMP (Project Management Professional) Certification - 2015

■ TOGAF (The Open Group Architecture Framework) Certification - 2014

■ Digital Transformation Leadership Program - 2017

■ Change Management Practitioner (APMG International) - 2010

■ PRINCE2 Foundation & Practitioner - 2009

■ Leadership and Management Training (ILM Level 7, Chartered Management Institute - CMI Level 7) - 2000

REFEREES

Referees Upon Request

AVAILABILITY

Availability: Immediately