

Kam Patel

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Large Programme, Enterprise and IT Programme Management and Architecture with over 15 years of leadership experience in designing innovative business solutions in banking. Skilled in CRM, Payments, Integration, Data Analytics API/Microservices and Fintech. Demonstrated mastery in hands-on architecting solutions with high levels of Documentation, Process, Governance and KPI Reporting. Proven mentor and training with expertise in communicating across organizational levels and with cross-functional teams to drive shared vision and foster culture of excellence

KEY SKILLS

Architecture

- Vision and Strategy
- As-Is & Future State
- Technical & Business Roadmaps
- Business Driven Solutions
- Innovation & Partnerships

Project Management

- Delivery Focused
- Time, Budget & Resources Management
- Process & Governance
- Quality Assurance Frameworks
- Risk Strategy & Mitigation

Transformation

- Methods & Process
- Organisation & Culture
- Risks & Controls
- Target Operating Model
- Technology & Tooling

Leadership

- Honesty and Integrity
- Inspiring Others
- Commitment and Passion
- Good Communicator
- Decision-Making
- Accountability
- Delegation/Empowerment
- Creativity & Innovation

AREAS OF EXPERTISE

Corporate and Retail Banking
Payments – CHAPS, BACS, SEPA, SWIFT, Faster Payments etc.
Regulatory & CRM – Onboarding, KYC, AML, Sanctions
Data Analytics, AI and Robotics

CAREER HIGHLIGHTS

2022 COO / CCO / INTERIM CEO

Custodiex, Manchester (Permanent)

2021 CHIEF TECHNICAL OFFICER

My Community Finance, London (Permanent)

2020 PRINCIPAL PAYMENTS CONSULTANT TO CTO

Paysafe, London, Montreal (Consultant)

2019 PRINCIPAL CONSULTANT - PAYMENTS

Pay-X, Worldwide (Consultant)

2018 PRINCIPAL DIGITAL ARCHITECT

E.ON Digital, Nottingham, UK (Consultant)

2017 CO-FOUNDER / CTO

Cogni, New York, US (Full-Time)

2014 LEAD ARCHITECT PAYMENTS & CRM

HSBC Commercial Banking, Canary Wharf, UK (Consultant)

2011 PAYMENTS ARCHITECT/INTEGRATION MANAGER

Lloyds Banking Group, London, UK (Consultant)

2010 PAYMENTS / CRM PORTFOLIO/ARCHITECT

Barclaycard, Northampton, UK (Consultant)

2009 MDM SOLUTIONS ARCHITECT

Scottish Widows, Edinburgh, Scotland, UK (Consultant)

2008 TRANSFORMATION LEAD ARCHITECT

Capital One, Nottingham, UK (Consultant)

2004 HEAD OF VOIP SERVICES

Bulldog Broadband, London, UK (Full-Time)

2003 HEAD OF SALES – RURAL BROADBAND/VOIP

Pipemedia, Leicester, UK (Full-Time)

2002 MARKETING CONSULTANT

Vodafone, Newbury, UK (Consultant)

2000 VICE PRESIDENT SALES, EMEA

Nortel Networks, Brentwood, UK (Full-Time)

1998 IT PROJECT MANAGER/MARKETING MANAGER

Nortel Networks, Brentwood, UK (Full-Time)

1991 JOURNALIST/WEB TECHNOLOGY MANAGER

Leicester Mercury, Leicester, UK (Full-Time)